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January 21, 2014

IMPORTANT- RESPONSIBILITY OF RESIDENTS IN A GATED COMMUNITY

Re: Gate Access Visitor Lane

Dear Homeowner:

We have been experiencing **long lines in the visitors lane entering Grand Palms.** We again ask for all owners to take advantage of our website **www.gateaccess.net** or the voicemail by calling **954-435-3569** to enter your permanent and or visitors to this list. By logging into www.gateaccess.net you can create or update your list on a daily basis when necessary. If all owners would use these tools it will **speed** up the lines at the visitors gate. This would also be a good time to update your phone numbers on the list as well as your email addresses.

If you do not know your pin number please call the office and speak with either Andrea or Tiffany at 954-431-2835.

The guards have been advised to call only the first two numbers on the list. If no one answers they will have no choice but to have your guest turn around and get back in the line. At that time your visitor has the option to contact you to call the gate which again wastes time in the line. The reason for this is to avoid delaying all other visitors.

Please remember to visit our Grand Palms Website at www.grandpalmshoa.com or the Community Channel 8001.

All this information is available for you to review on our website with full instructions.

Thank you.

FOR THE BOARD OF DIRECTORS
Bill Fleming, President

