



ADT Security Services  
3880 N 28 Terrace  
Hollywood, FL 33020  
800-878-7806

www.MyADT.com

October 1, 2014

Dear Valued Customer,

**Exciting news from ADT® Security Services!** ADT is proud to announce our newest program, designed especially for residents in your association – **The ADT Community Association Program (CAP)**.

Starting Nov. 1, 2014, ADT's first-ever community association program will offer special benefits on home security services to community residents, like you.

You'll have a dedicated team that specializes in the needs of community associations. That means you'll have exclusive access to home security experts that will help you set service appointments, test the security system and obtain technical support. Also, you'll now receive expanded support to meet all your needs – 24/7.

Moreover, the program offers special VIP service like never before, where you'll enjoy these exciting benefits:

- **World class, concierge-style customer care**
- **Dedicated, licensed technical support**
- **Savings on service & feature enhancements**
- **Quarterly community association newsletters**
- **Special offers on advanced home security and automation solutions – ADT Pulse®**

With the ADT service and support that you know and trust, you'll continue to receive the peace of mind that comes with having America's #1 security company on your side. All this is backed by 140 years of industry experience. Over 100,000 community association residences are already secured by ADT. You can also count on us to help you stay protected and connected.

As a resident of your community, you'll enjoy greater "insider" value than what you'll see advertised. These exclusive benefits are only available through our Community Association Service Center.

**For sales, customer care and technical support, here's your dedicated number for your convenience:**

**800.878.7806**

It is our privilege to serve you.

Sincerely,

**Community Association Team  
ADT Security Services**

**P.S.** Please add **800.878.7806** to your contacts. It is the number to call for all your sales & service needs and to order window stickers & magnets.

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**MS 15019511.**



**We are proud to help protect your community!**

To reach our Community Association Service Center for Customer Care,  
Service, Sales, System Testing and Technical Support

**800.878.7806**

(You must provide your password to test your system)

To cancel an alarm, call our 24-hour Monitoring Center

**800.226.2351**

To view your alarm activity, manage contacts, print an alarm certificate, order  
yard signs or pay for optional services, please visit our secure Website

**[www.MyADT.com](http://www.MyADT.com)**

- First time users: Follow instructions to create a Web Account
- Sign in to your Account
- Enter your Email address or CS#
- Enter your Password
- Follow the simple **prompts to access account information**

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